

### Heartbeat Highlights: Your Pulse on All Things Touching Hearts!



# **Care Partner Chronicles...**

### **Easing the Transition from Hospital to Home**

When a family recently needed companion care for their sister after her hospital release, Touching Hearts at Home was ready to help. Our team quickly stepped into action, meeting with her to learn about her interests, assess her level of care, and address any concerns she or her family had.

Understanding how stressful a transition from hospital to home can be, we worked to ensure a smooth and comforting process. Within days, we matched her with compassionate Care Partners (and a few backups), each selected to connect with her on a personal level. Their instant bond provided not only the care she needed but also brought peace of mind to her family.

At Touching Hearts at Home, we know life's challenges don't wait, and neither do we. Whether it's a hospital-to-home transition or ongoing support, our team is here to provide reliable, compassionate care whenever you need us.



At Touching Hearts at Home, our Care Partners know that a positive day begins and ends with a smile—for both them and our clients. From cheerful morning greetings to heartfelt goodbyes in the evening, they bring warmth, laughter, and compassion to every interaction. By building meaningful connections, our Care Partners ensure that every day is filled with moments of joy and comfort, making a difference for those we care for and their families.



In December, our very own Wendy, Executive Director of Touching Hearts at Home, was out at the Galleria Mall ringing the bell for the Salvation Army!

With a heart full of holiday spirit, Wendy even treated shoppers to some festive classics—though we apologize if her singing wasn't quite as classic.

Thank you, Wendy, for spreading joy and giving back to our community during the holiday season!

#### The Heart of Homecare









## Refresh & Recognize

Our Touching Hearts Holiday Party was a perfect time to refresh and recognize the amazing work of our team. We celebrated the dedication, compassion, and teamwork that make our work so impactful. Thank you to everyone for making 2024 a year to remember!



Wendy Greenwood, **Executive Director** Wendy@touchingheartsny.com (716)898-8566

### **New Year, Same Commitment to Care**

Hi, Wendy here! As we welcome a new year, it's a time for fresh starts, setting goals, and embracing opportunities. At Touching Hearts at Home, our resolution remains the same: providing compassionate, reliable care for you and your loved ones. Whether it's helping with daily activities, offering companionship, or providing peace of mind, we're here every step of the way. If you or someone you know could use our support in 2025, don't hesitate to reach out. Let's make this year one of comfort, connection, and care—together.

☐ Call us now to connect with quality care -because you're never alone when Touching Hearts is by your side.

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