

Heartbeat Highlights: Your Pulse on All Things Touching Hearts!



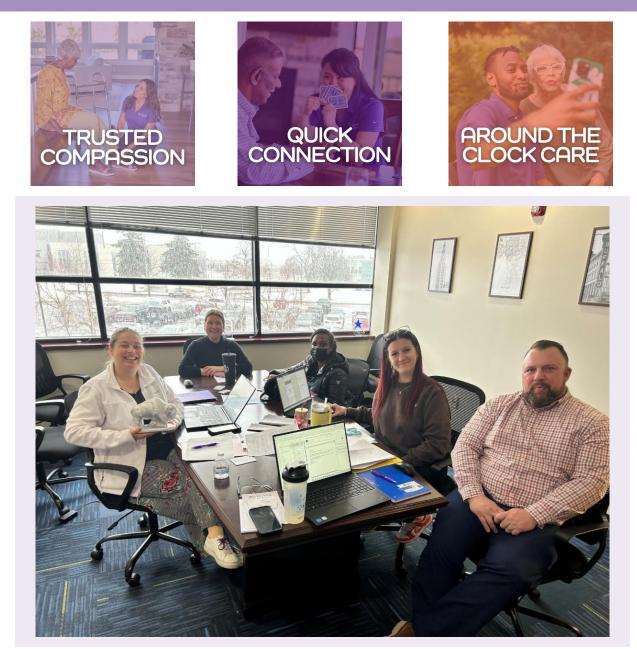
## The Heart of Compassionate Care

At Touching Hearts at Home, we believe that care is more than just assistance—it's about building meaningful connections. This month, we had the privilege of supporting a client whose family needed extra help after a recent health scare. Feeling overwhelmed, they reached out, unsure of where to begin.

Our team quickly stepped in, offering personalized companionship and support to ease their worries. With a thoughtful match to a Care Partner who shared their loved one's interests, we provided not only the assistance they needed but also friendship and comfort during a challenging time.

February is a reminder to show love and care in every way possible. If you or a loved one could use a little extra support, we're here to help. Call us today—because care, connection, and compassion are at the heart of everything we do.

## The Heart of Homecare



## We are proud to welcome another incredible group of Care Partners to the Touching Hearts at Home team!

Providing compassionate, high-quality care starts with dedicated training, and we ensure that every new team member is equipped with the skills, knowledge, and heart needed to make a difference in the lives of our clients.

Our training goes beyond the basics—it's about building confidence, fostering meaningful connections, and preparing our Care Partners to provide the best support possible. From hands-on learning to real-world scenarios, we focus on the importance of compassionate companionship, safety, and personalized care.

To our newest team members, welcome! We're excited to have you on this journey with us. Your dedication and kindness will have a lasting impact on the seniors and families we serve.



Wendy Greenwood, Executive Director Wendy@touchingheartsny.com (716)898-8566

**Hi, Wendy here!** February is all about connection, kindness, and showing love—not just to family and friends, but to those who need a little extra support.

At Touching Hearts at Home, we believe that care is more than just a service—it's a relationship built on trust, compassion, and companionship. Whether it's lending a helping hand, sharing a warm conversation, or simply being there when it matters most, we're dedicated to making every day brighter for our clients.

If you or a loved one could use a little extra care this season, let's connect. Because everyone deserves to feel supported, valued, and never alone. Call us today—let's make this month (and every month) full of warmth and care!

At the bottom of this email, you'll find links to all of our social media pages—we'd love for you to click, follow, and stay connected with us!

We're always sharing heartwarming photos, important updates, and valuable information about our work in the community. Follow along on our journey and be part of the Touching Hearts at Home family!



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