



*Heartbeat Highlights: Your Pulse on All Things Touching Hearts!*

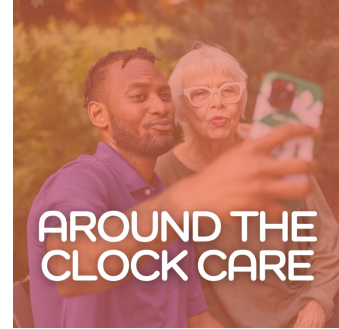


## Care Partner Chronicles...

We're honored to share a heartfelt story from Eric and Peter, whose mother has been a Touching Hearts at Home client for over two years. After their father passed and their mother's Alzheimer's progressed, Eric and Peter, both living out of state, needed a way to support her without the disruption of moving her away from home. They were initially concerned that finding the right Care Partner might be challenging, but from day one, our team found the perfect match. Her Care Partner quickly became a trusted presence in her life, helping with daily medications, appointments, and companionship, which gave Eric and Peter peace of mind.

Because of our Care Partner's genuine connection and support, their mother has been able to remain in her home, maintaining her independence and quality of life. Now, as she transitions to assisted living, the Care Partner has made this next step a positive one, giving her something to look forward to. It's stories like these that reinforce our mission at Touching Hearts at Home—providing compassionate, reliable care that truly makes a difference.

*The Heart of Homecare*



We're thrilled to welcome **Mike Malpass** to the Touching Hearts team as our **Community Relations Manager**! Joining us in September 2024, Mike brings nearly a decade of experience in senior living and a true passion for compassionate, high-quality care for seniors. With a background in education and a natural talent for building strong connections, Mike is dedicated to making a positive impact on the lives of our clients. He lives in Fort Johnson, NY, with his wife Betsy and their sons, Jacoby and Rocco. When he's not at work, you'll find him on the field coaching or playing baseball and football, bringing his love for teamwork and leadership into everything he does.

[mike@touchingheartsny.com](mailto:mike@touchingheartsny.com)

## Nominations Needed

*Every year, we honor four care partners who exemplify our Core Values of compassion, communication, consideration and commitment. Please help us by sending in a nomination for a care partner who is making (or has made) a positive impact on your life and/or the life of someone you care about. Write up a few sentences about how this individual embodies our mission and our core values.*

***Email your nomination to Jennifer Harvey at [jharvey@touchingheartsny.com](mailto:jharvey@touchingheartsny.com) by December 13, 2024.***

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