



Heartbeat Highlights: Your Pulse on All Things Touching Hearts!

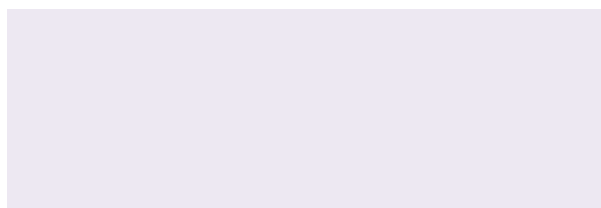
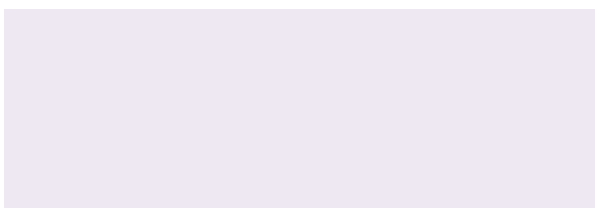


Easing the Transition from Hospital to Home

When a family recently needed companion care for their sister after her hospital release, Touching Hearts at Home was ready to help. Our team quickly stepped into action, meeting with her to learn about her interests, assess her level of care, and address any concerns she or her family had.

Understanding how stressful a transition from hospital to home can be, we worked to ensure a smooth and comforting process. Within days, we matched her with compassionate Care Partners (and a few backups), each selected to connect with her on a personal level. Their instant bond provided not only the care she needed but also brought peace of mind to her family.

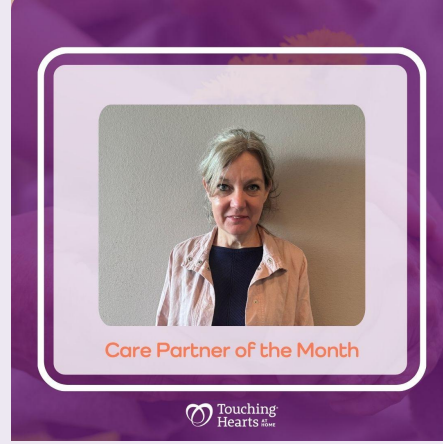
At Touching Hearts at Home, we know life's challenges don't wait, and neither do we. Whether it's a hospital-to-home transition or ongoing support, our team is here to provide reliable, compassionate care whenever you need us.





Meet Lisa Pachmayer...

Executive Director of Touching Hearts at Home-Syracuse With over 30 years of non-profit experience, Lisa has been leading the Syracuse team with passion and purpose since 2022. **She's your go-to for questions, concerns, or a friendly chat about how Touching Hearts can support you.** Lisa's heart for helping others makes her the perfect fit to guide our mission!



Care Partner of the Month

Marianne has been with Touching Hearts at Home for just 5 months and has already made an incredible impact on our clients and team. **"The best part of my job is the clients, the supportive staff, and the laughter we share every day."** When she's not caring for others, Marianne loves reading, gardening, and shopping. Thank you, Marianne, for your compassion and dedication!

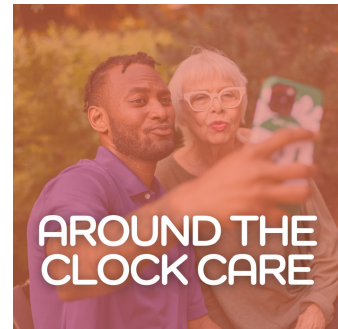
The Heart of Homecare



TRUSTED
COMPASSION



QUICK
CONNECTION



AROUND THE
CLOCK CARE



Bringing Home the GOLD!

We're thrilled to share that Touching Hearts at Home-Syracuse has won 2 Gold awards from Syracuse Votes for Home Health Care and Home Support Services! □ This honor reflects the dedication of our amazing team and the trust of our clients and referral sources. Thank you for your continued support—we're excited to keep delivering exceptional care and support!

New Year, Same Commitment to Care

Hi, Tess here! As we welcome a new year, it's a time for fresh starts, setting goals, and embracing opportunities. At Touching Hearts at Home, our resolution remains the same: providing compassionate, reliable care for you and your loved



ones. Whether it's helping with daily activities, offering companionship, or providing peace of mind, we're here every step of the way. If you or someone you know could use our support in 2025, don't hesitate to reach out. Let's make this year one of comfort, connection, and care—together.

Call us now to connect with quality care—because you're never alone when Touching Hearts is by your side.

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