



Heartbeat Highlights: Your Pulse on All Things Touching Hearts!



The Heart of Compassionate Care

At Touching Hearts at Home, we believe that care is more than just assistance—it's about building meaningful connections. This month, we had the privilege of supporting a client whose family needed extra help after a recent health scare. Feeling overwhelmed, they reached out, unsure of where to begin.

Our team quickly stepped in, offering personalized companionship and support to ease their worries. With a thoughtful match to a Care Partner who shared their loved one's interests, we provided not only the assistance they needed but also friendship and comfort during a challenging time.

February is a reminder to show love and care in every way possible. If you or a loved one could use a little extra support, we're here to help. Call us today—because care, connection, and compassion are at the heart of everything we do.



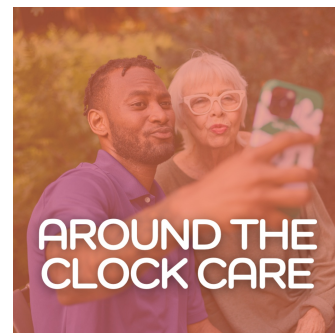
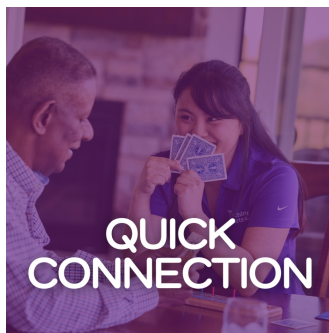
We believe in showing love not just in words, but in actions. This Valentine's week, Kellie Capoto Manfredi from Inspire Care and our own Tessie Battista-Kenney teamed up to support both the senior community and hardworking medical staff. Together, they delivered resource bags to the Northeast Medical Center in Fayetteville, sharing appreciation and encouragement with those who dedicate their days to caring for others. It's small acts of kindness like these that make a big difference. Follow along as we continue to engage with and support our community—because spreading love and making a difference is at the heart of what we do!



Our in-service meetings are more than just training—they're an opportunity to connect, engage, and grow together as a team. We always include a fun component to keep our staff engaged, making learning both meaningful and enjoyable.

This month, we had the pleasure of welcoming Kerrie Green from the Alzheimer's Association, Central New York Chapter. As their Program Manager, Kerrie led an insightful Q&A session, equipping our staff with valuable tools to better support clients living with Alzheimer's and dementia. Her warmth and expertise made a lasting impact, and we're so grateful for the knowledge she shared.

The Heart of Homecare



We Did It! Best of Home Care – Employer of Choice 2025!

We are beyond proud to be recognized as a Best of Home Care – Employer of Choice 2025 by Activated Insights!

Why is this a big deal?

This award is based entirely on feedback from our caregivers, recognizing us as one of the best home care employers in the industry! Activated Insights is a trusted leader in measuring



caregiver and client satisfaction, and this honor reflects our commitment to creating a supportive, rewarding, and positive work environment for our incredible team.

To our caregivers—this award is for YOU! Thank you for your dedication, compassion, and heart. We are so grateful to have the best team in home care!



Tess Kenney,
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Hi, Tess here! February is all about connection, kindness, and showing love—not just to family and friends, but to those who need a little extra support.

At Touching Hearts at Home, we believe that care is more than just a service—it's a relationship built on trust, compassion, and companionship. Whether it's lending a helping hand, sharing a warm conversation, or simply being there when it matters most, we're dedicated to making every day brighter for our clients.

If you or a loved one could use a little extra care this season, let's connect. Because everyone deserves to feel supported, valued, and never alone. Call us today—let's make this month (and every month) full of warmth and care! ☐

Connect with us



We'd love to hear your feedback- consider leaving us a Google review!

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