



Heartbeat Highlights: Your Pulse on All Things Touching Hearts!

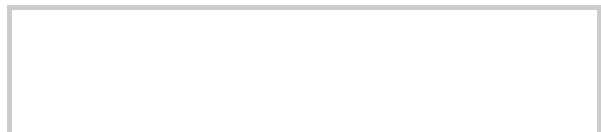
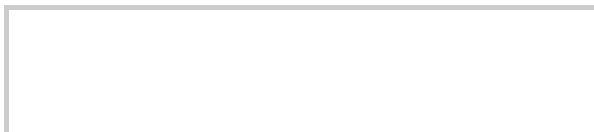


The Heart of Compassionate Care

At Touching Hearts at Home, we believe that care is more than just assistance—it's about building meaningful connections. This month, we had the privilege of supporting a client whose family needed extra help after a recent health scare. Feeling overwhelmed, they reached out, unsure of where to begin.

Our team quickly stepped in, offering personalized companionship and support to ease their worries. With a thoughtful match to a Care Partner who shared their loved one's interests, we provided not only the assistance they needed but also friendship and comfort during a challenging time.

February is a reminder to show love and care in every way possible. If you or a loved one could use a little extra support, we're here to help. Call us today—because care, connection, and compassion are at the heart of everything we do.





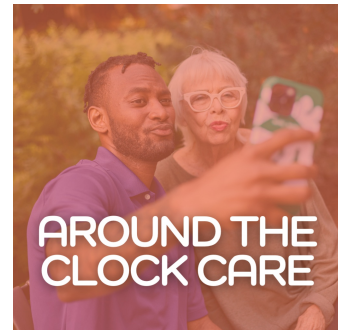
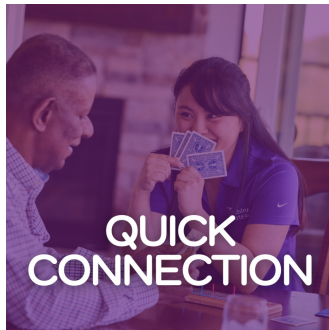
At the bottom of this email, you'll find links to all of our social media pages—we'd love for you to click, follow, and stay connected with us! We're always sharing heartwarming photos, important updates, and valuable information about our work in the community. Follow along on our journey and be part of the Touching Hearts at Home family!



We're so proud of Giovanna "Gigi" Lermaniaux from Touching Hearts at Home Rochester, NY, for sharing her expertise on the Seniors Rock Radio Show! ☐ On Saturday, February 8th, Gigi joined the conversation live on WHAM 1180, discussing the importance of companion care and home care for older adults in our community.

Her insights highlighted how compassionate, personalized care helps seniors maintain independence, stay socially engaged, and receive the support they need—right in the comfort of their homes. A big thank you to GRAPE (Greater Rochester Area Partnership for the Elderly) and the Law Office of Michael Robinson, P.C., for supporting such important conversations.

The Heart of Homecare



☐ **We Did It! Best of Home Care – Employer of Choice 2025!** ☐

Why is this a big deal?

This award is based entirely on feedback from our caregivers, recognizing us as one of the best home care employers in the industry! Activated Insights is a trusted leader in measuring caregiver and client



satisfaction.

To our caregivers—this award is for YOU! Thank you for your dedication, compassion, and heart. We are so grateful to have the best team in home care!

Hi, Gigi here! February is all about connection, kindness, and showing love—not just to family and friends, but to those who need a little extra support.

At Touching Hearts at Home, we believe that care is more than just a service—it's a relationship built on trust, compassion, and companionship. Whether it's lending a helping hand, sharing a warm conversation, or simply being there when it matters most, we're dedicated to making every day brighter for our clients.

If you or a loved one could use a little extra care this season, let's connect. Because everyone deserves to feel supported, valued, and never alone. Call us today—let's make this month (and every month) full of warmth and care! ☐



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Connect with us



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